



Americas • Asia • Europe • Middle East • Africa

QUALITY POLICY

The Cooley Group is determined to provide consistent product performance with every solution and service we offer. Cooley's leadership team promotes a culture of continuous innovation and quality improvement throughout every phase of the product lifecycle from incoming raw material inspection, manufacturing and delivery, to reprocessing products at the end of their useful life.

Cooley's commitment to *Quality* includes our promise to:

- Establish, maintain and continue to improve employee knowledge of and compliance with environmental, health and safety requirements;
- Retain and develop a highly skilled workforce that excels in managing our state-of-the-art solutions from product development all the way through to product performance;
- Establish, maintain and continue to improve supplier relationships to reduce product costs while improving product quality;
- Establish, maintain and continue to improve machine availability and usage through predictive and preventive maintenance and preventive action; and
- Establish and maintain a quality management system that will allow our leadership team to perform key data and process analysis to provide tangible value to internal teams and external customers.

Every Cooley employee commits to achieving the goals and objectives set out in our Quality Policy. Using data and process analysis, Cooley Group audits our own adherence to the promises outlined here, performing timely corrective and preventive actions when necessary.

Questions? Reach out via cooleygroup.com/connect/